

MANDALA Club

CULTURAL EVENT TERMS AND CONDITIONS

Our monthly Cultural Calendar of events are thoughtfully curated to provide members with a space in which to connect, explore and be inspired.

1. Can I bring guests to the event?

Some events are exclusive to Mandala Club members, while others may allow guest attendance. Please refer to the individual event listing for specific guest policies. Some events may also require guests to hold a valid ticket.

2. Will there be photos and videos taken at the event?

We may capture photos and videos during events for marketing and promotional purposes. If you prefer not to appear in any images or recordings, please inform a member of the team upon arrival.

3. Can I transfer my ticket to another member?

Yes. To transfer your ticket, please contact Reception with: a screenshot of your booking, and the full name and Membership ID of the member you wish to transfer your ticket to.

4. What is your late cancellation and no-show policy?

We operate a 48-hour cancellation policy for all events unless otherwise stated. Late cancellations and no-shows may be subject to the following fees:

- Complimentary events: A \$25 fee will be charged for cancellations made within 48 hours of the event start time.
- Ticketed events above \$80: All purchases are final and non-refundable. Late cancellations and no-shows will not be eligible for a refund.
- By proceeding with your purchase, you agree to these terms.

To avoid no-show or late cancellation fees or if you require any further assistance, please do not hesitate to reach out to our Reception team.

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How can I become a part of Mandala Club's cultural events programming?

Whether it is to be a host, partner, sponsor, or moderator, you can reach out to marc.braydon@mandala.club

How can I organise and host a private event/ gathering?

Our spaces are designed to inspire meaningful connections that matter. Whether you're here to wine and dine, showcase a launch, host a celebration, or plan an inspiring day of meetings as a team, there's no better place to host your next event.

Contact our events team directly at events@mandala.club and we'll discuss how we can help bring your event to life. Kindly take note that the team will only be able to get back to you within 3 to 5 working days.